



## Sample Script

For: Dale & Fench

PLEASE ADVISE US OF ANY UNUSUAL PRONUNCIATIONS AND WRITE THEM PHONETICALLY ABOVE THE WORD.

Thank you for calling Dale & Fench.

If you know the extension you are calling, please dial now. Otherwise please listen carefully to the following options:

- For sales, press 1
- For all order enquiries, press 2
- For accounts, press 3

Or please hold to be put through to the operator.